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## **SUMMARY OFFENDER PROFILE**

# **Quick Start Guide**

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## 1. Summary Offender Profile Application

The Summary Offender Profile (SOP) application allows consolidated access to an offender's criminal history and current status in the Washington State Justice System. SOP is built on an architecture that involves the submission of a query from a standard web browser through a standard web server.

## 2. Help and User manuals

This guide is a very basic training tool. Another source of information is each agency administrator for SOP. The application also includes "roll-over" help to explain the function of action buttons or other labels. Roll-over help opens a window with a short explanation whenever the cursor is moved over the top of the word, phrase, or button in question.

## 3. SOP Application Access Security

The SOP application does not have a full-time administrator. Many of its administrative functions (account creation, password change, etc.) are automated or delegated to administrators at each justice agency. All users must be associated with one of the Justice Agencies that have been granted access to SOP. The agency must have an originating identifier (ORI) and the individual must be certified at level 1 or 2 for use of the Washington Crime Information Center (WACIC), National Crime Information Center (NCIC), and A Central Computerized Enforcement Service System (ACCESS). If the individual is not certified, SOP can be used, but the user must become certified within six months. Certification can be arranged by contacting the terminal agency coordinator (TAC) for the organization. Certification is only needed to level 1 for inquiry. If you cannot find the TAC, contact WSP ACCESS support at (360) 705-5999 selection 1.

The administrator in each agency manages user accounts and access for their agency users. After receipt of a request for access, the administrator will validate the need, verify security and issue a login name and password.

## 4. Creating an Account

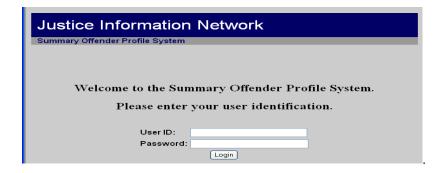
- 1. Login to the application (<a href="http://sop.jin.wa.gov/login.jsp">https://wws2.wa.gov/login/jin/sop/</a> outside.
- 2. Enter "SOP-NEWACCOUNT" in the user id field, "Bb123456" as the password.
- 3. SOP will email the account info to the user if they exist in the WSP training list. If not, the request will be emailed to the agency administrator.
- 4. SOP will create the needed information for a FORTRESS batch load.
- 5. The user will need to change their password on first login

## 5. Entering SOP

Users can access SOP through an Internet browser

#### 1. Starting/signing on to SOP:

- 2. Users inside the Fortress should point their browser to <a href="http://sop.jin.wa.gov/login.jsp">http://sop.jin.wa.gov/login.jsp</a>. Those outside the Fortress should go to <a href="https://wws2.wa.gov/login/jin/sop/">https://wws2.wa.gov/login/jin/sop/</a>.
- 3. In the Login Window, type your access identification code in upper case characters.
- 4. Type your password in the provided field. Passwords must meet DIS requirements for use and construction.<sup>1</sup>
- 5. Click **LOGON** or press **Enter**.
- 6. The first screen you should see upon successful Sign On is the INBOX screen



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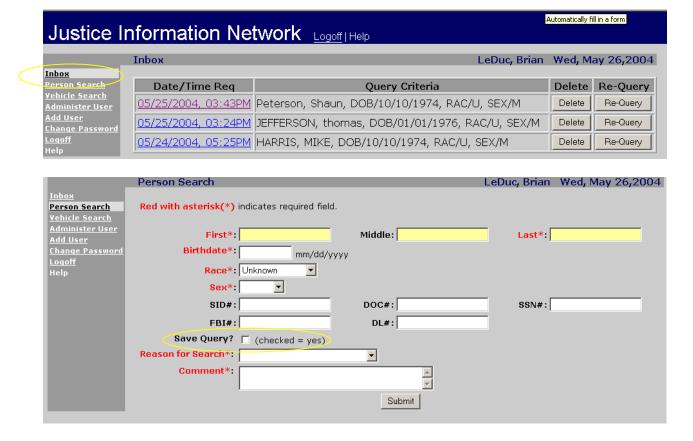
http://fortress.wa.gov/dshs/maa/download/download/DSHS%20IT%20Security%20Policy.pdf

## 6. The INBOX display and operations

The inbox may contain up to 100 searches. **To save queries, a user must check the "Save Query" box before the query is submitted**. If the inbox is full when a query is initiated, the oldest query is deleted. From the inbox, the user may display the previous results of a query or resubmit the same query for more current data.

#### **Inbox for Previous Searches:**

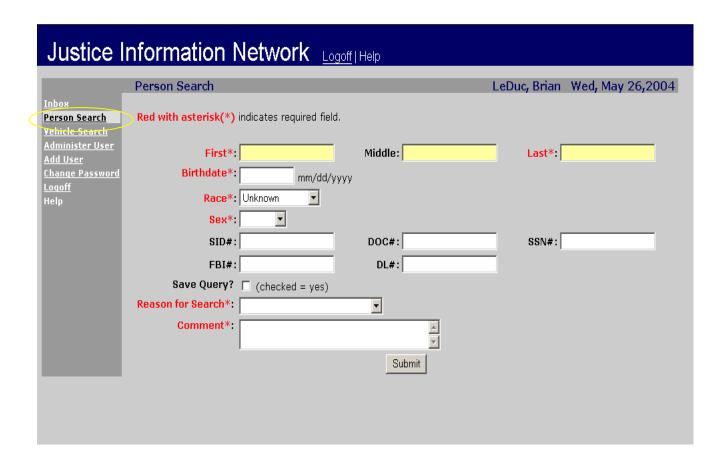
- 1. Click **Inbox** in the left navigation pane.
- 2. Click **Date/Time Req** to display the results of the search at the time it was initiated.
- 3. Click **Delete** to erase the associated search from the inbox.
- 4. Click **Re-Query** to initiate a search for the most current data.



#### 7. Person Search

The Person Search screen is used to find an offender who has a record in the AOC or WSP systems. The person performing the search should have some information to match with the results obtained from the search. Follow these steps to search for an offender:

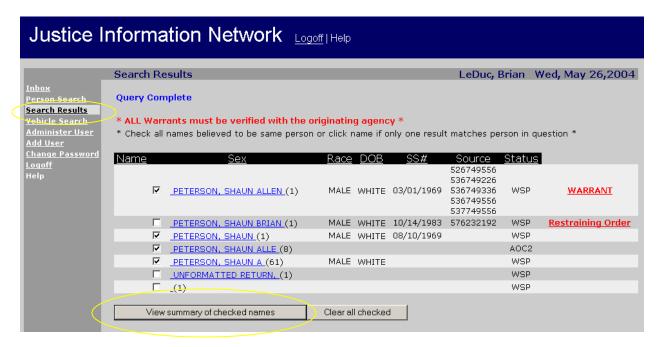
- 1. Click **Person Search** in the left navigation pane.
- 2. Complete the <u>required fields</u>: First Name, Last Name, Birth date, Reason for search, and Comment. Other fields may be included to fine tune the search (Remember to check "Save Query" if you foresee a need to document or resubmit the search).
- 3. Click **Submit** to run the search or **Clear** to start over.
- 4. Check the Query Status button to ensure it shows **Query Complete** before reviewing all of the results from the search. If it is not complete, (**Query Processing**) click the **More Data** button to finish retrieving all available information and complete the query.
- 5. Match the known information on the offender with the resulting records to confirm offender identification and select that offender by clicking the adjacent box.
- 6. Click View Summary to display a summary of information collected.



#### 8. Search Results

The **Search Results** screen displays names found in at least one of the databases accessed by SOP. There is no particular sort order of these names, and the user must try to match the results with known information to ensure accuracy. Because the query is asynchronous, there may be times when some, but not all data is displayed. Although the user can examine preliminary results as the query finishes, data is not complete until **Query Complete** appears in the upper left corner of the screen.

Select names from the search results list and click **View Summary** to see the person record for the offender. The summary screen assumes that the user has determined that multiple records are the same person with minor data variations (such as an alias, middle initial or misspelling).



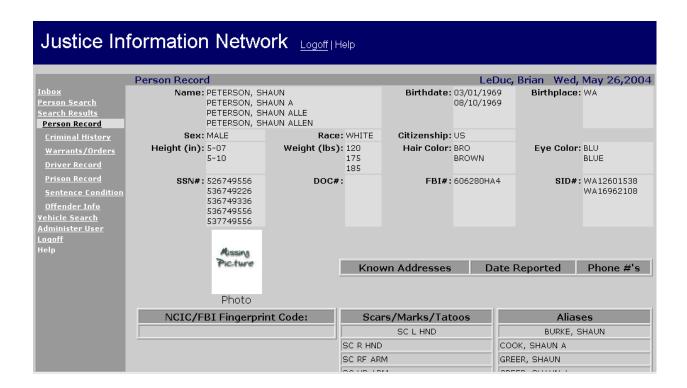
## 9. View Summary

- 1. On the **Search Results** screen, select one or more person records that match the same offender by clicking in the selection box to the left of each record.
- 2. Click **View Summary** to display the summary screen of the individual's information.



#### 10. Person Record

This screen displays the same personal information as the **Summary** screen and replaces the **Activity** information with address and phone data, fingerprint code, physical markings of identification, and known aliases.



## 11. Employee & Contact Info (NOT OPERATIONAL)

This screen displays information about the offender's employment status. The top half of the screen displays the standard person information and the bottom half displays the work place, address, phone numbers and email address of the offender's employer. (This function is not currently operational)

#### **Employee & Contact Info:**

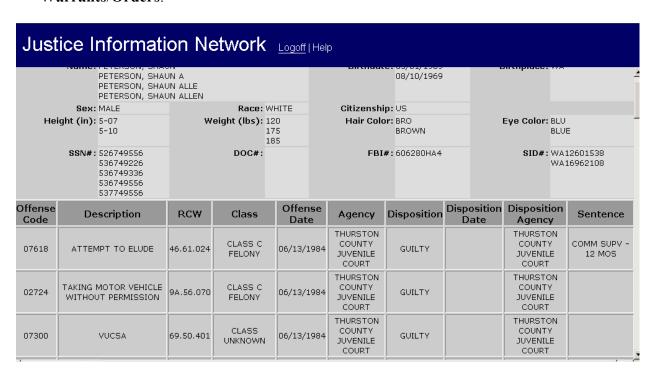
- 1. After searching for, and selecting a person record from the results, click **Employee & Contact Info** in the left navigation pane.
- 2. Review contact information about the offender's employer.

## 12. Criminal History

This screen displays a summary of criminal activity extracted from multiple sources. Display information includes: offense code, a description of the activity, the RCW code, the class of offense, the offense date, name of the agency issuing the citation, disposition and disposition date, disposition agency, and the duration of the sentence as it applies to the description.

#### **Criminal History:**

- 1. After searching for, and selecting a person record from the results, click **Criminal History** in the left navigation pane.
- 2. The Criminal History screen displays and further details are available by clicking **Warrants/Orders**.

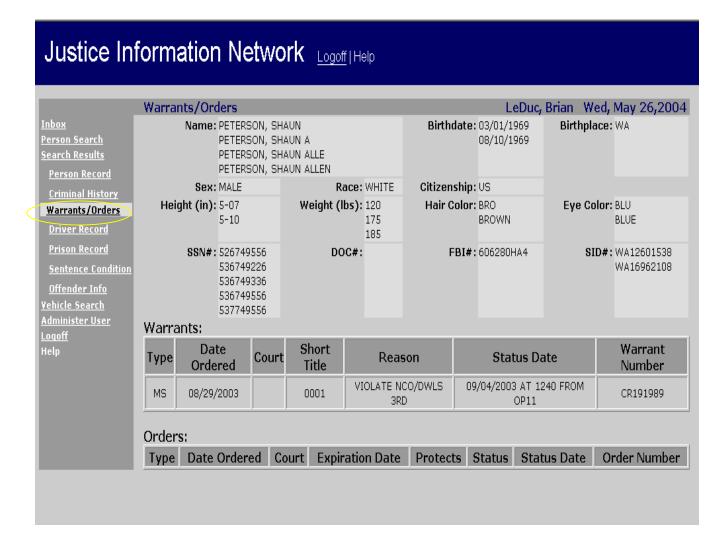


#### 13. Warrants/Orders

This screen displays warrant and order activity collected from any of the searched agencies. All data is presented for display only. No updates may be made in SOP.

#### Warrants/Orders:

- 1. After searching for, and selecting a person record from the results, click **Warrants/Orders** in the left navigation pane.
- 2. Review the information.



#### 14. Driver Record

This screen displays a history of driving violations with associated dates and information, drivers license information with expiration date, number of FTA's, DUI's and DWLS's, and other information.

#### **Driver Record:**

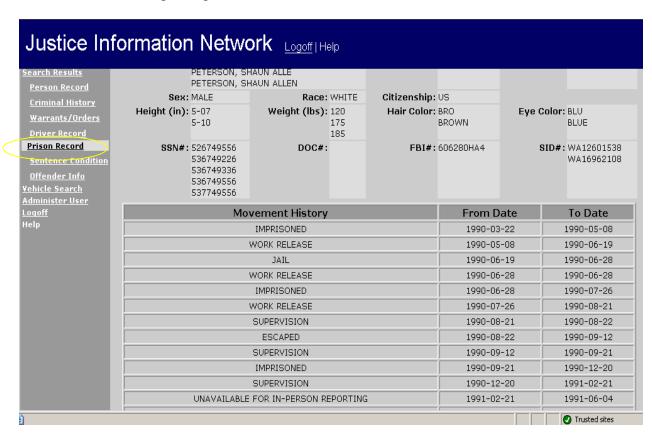
- 1. After searching for, and selecting a person record from the results, click **Driver Record** in the left navigation pane.
- 2. Information related to the offender's driving record and license status is displayed.

#### 15. Prison Record

This screen displays a history of prison activity as well as current status and location of the offender. Additional information is displayed, if available, to inform the user of special circumstances in language, employment location and contacts.

#### **Prison Record:**

1. After searching for, and selecting a person record from the results, click **Prison Record** in the left navigation pane.

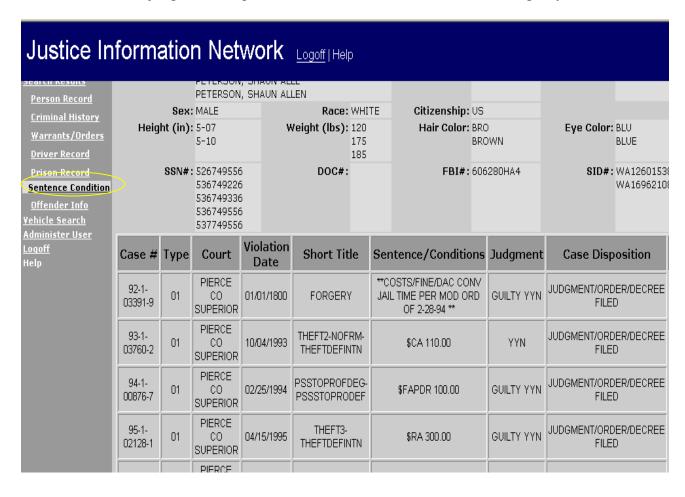


#### 16. Sentence Condition

This screen displays all of the data needed to identify the case and violations, and provides information on sentencing and conditions, judgment, disposition and associated Law Enforcement Agency.

#### **Sentence/Condition:**

- 1. After searching for, and selecting a person record from the results, click **Sentence/Condition** in the left navigation pane.
- 2. View information on case and violations, proceeding results, sentencing and conditions of sentence, judgments, disposition and associated Law Enforcement Agency.

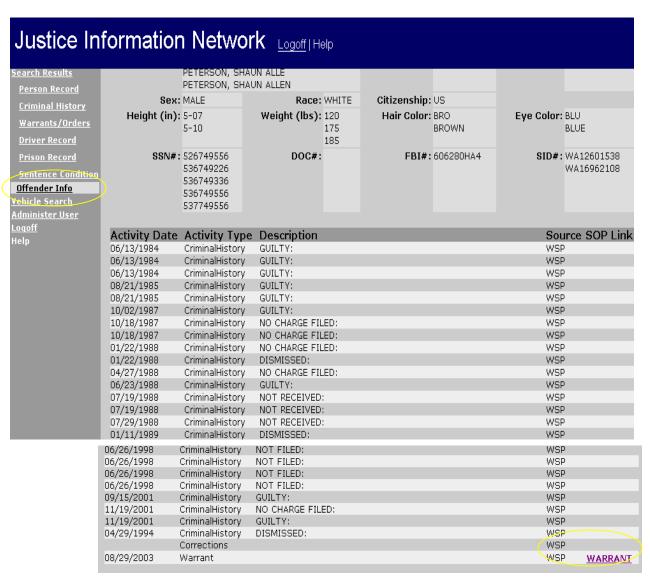


#### 17. Offender Info

This screen displays information on offense history. An offense is listed as an "Activity" and the display shows the activity date, the type, description, source of the data, and SOP Link for information that leads to other information. (e.g. **Warrant**)

#### Offender Info:

- 1. After searching for, and selecting a person record from the results, click **Offender Info** in the left navigation pane.
- 2. The person data remains on the top half of the page and information on offender activity (driver license report, arrests, etc.) is presented below.
- 3. Click any of the links available in the **SOP Link** column to go to the specific piece of information displayed.

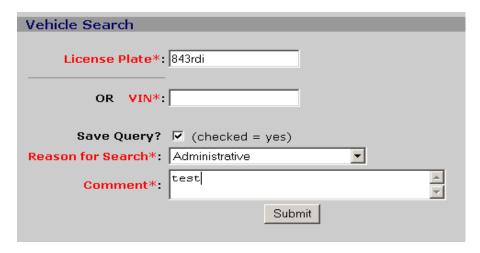


#### 18. Vehicle Search

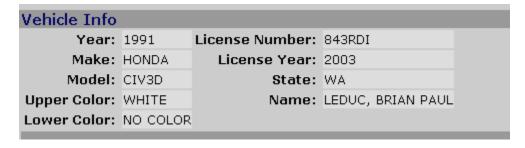
This screen is used to find a vehicle record within the system. The number displayed in parenthesis after the license plate number equates to the number of hits this license plate has in the collection of databases searched by SOP.

#### **Vehicle Search:**

- 1. Click **Vehicle Search** in the left navigation pane.
- 2. As a minimum, the user must complete the <u>required fields</u>: License Plate or VIN, Reason for search, and Comment. Other fields may be included to refine the search (Remember to check "Save Ouery," if necessary)
- 3. Click Submit.
- 4. Check the Query Status button to ensure it shows "Query Complete." If the query is still processing, click the "More data" button to complete the query.





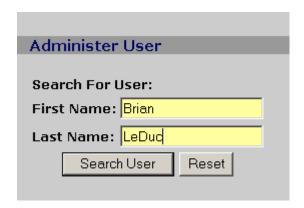


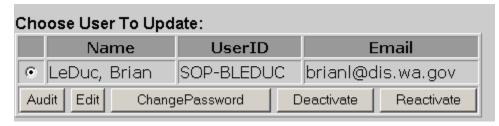
#### 19. Administer User

This function is used by administrators to manage users of SOP. The first action available is a search screen to help find the correct record for update. An administrator can audit user history, edit user information, change a user password, and deactivate or reactivate user access to the application. Information presented to verify the correct user is Name, UserID, and the user's email address

#### **Administer User:**

- 1. Click **Administer User** in the left navigation pane.
- 2. Enter search criteria to find the user record of the person of interest and click **Search User.** Entering "%" will bring up the complete list of users. To begin a new search, click **Reset** to clear out the old data.
- 3. Select the user to update by clicking the radio button to the left of the user name.
- 4. Select the desired option from the push buttons along the bottom of the screen; Audit, Edit, Change Password, Deactivate, and Reactivate.





## 20. Audit User History

This screen displays a history of searches initiated by a user. The log retains date/time information, query criteria, and includes data from the "Reason" and "Comments" fields.

#### **Audit User History:**

- 1. Click **Administer User** in the left navigation pane
- 2. Enter search criteria to find the user record of the person of interest and click **Search** User. To begin a new search, click **Reset** to clear out the old data.
- 3. Select the user to update by clicking the radio button to the left of the user name.
- 4. Click **Audit**. The **Audit History** screen displays time, query criteria used, reason, and comments for every search made on the system

Time	Query Criteria	Reason Comments
Wed May 26 14:03:01 PDT 2004	VEHICLE PLATE/843rdi	Administrative test
Wed May 26 13:45:50 PDT 2004	Peterson, Shaun, DOB/10/10/1974, RAC/U, SEX/M	Administrative test
Wed May 26 13:45:04 PDT 2004	Stuart, Jim, DOB/09/24/1973, RAC/U, SEX/M	Administrative test
Tue May 25 15:43:33 PDT 2004	Peterson, Shaun, DOB/10/10/1974, RAC/U, SEX/M	Administrative test
Tue May 25 15:29:55 PDT 2004	pETERSON, sHAUN, DOB/01/01/1974, RAC/U, SEX/M	Administrative TEST
Tue May 25	HARRIS, MIKE, DOB/10/10/1974, RAC/U, SEX/M	Administrative TEST

#### 21. Edit User Information

This screen facilitates the update of a user record. The user whose record is being updated is clearly identified, and most fields have "roll-over" help to assist.

#### **Edit User Information:**

- 1. Click **Administer User** in the left navigation pane
- 2. Enter search criteria to find the user record of the person of interest and click **Search User**. If a new search is needed, click **Reset**.
- 3. Select the user to update by clicking the radio button to the left of the user name.
- 4. Click **Edit** in the left navigation pane.
- 5. Change the appropriate data on the **Update Record** screen and click **Update user** at the bottom of the screen.

### 22. Change A User Password

This function is used by an agency's SOP administrator to change a user's SOP password.

#### **Change Another User's Password:**

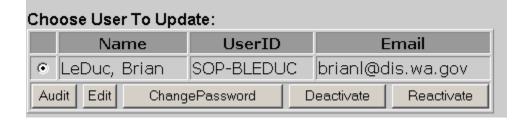
- 1. Click **Administer User** in the left navigation pane.
- 2. Enter a user name and click **Search User** (partial names are acceptable).
- 3. Select the desired user by clicking the radio button.
- 4. Click Change Password.
- 5. Complete the fields and click Change Password.
- 6. View a confirmation message of the changed password.

#### 23. Deactivate/Reactivate User Access

This function allows the administrator to deactivate or re-activate a user.

#### **Deactivate/Reactivate User Access:**

- 1. Click **Administer User** in the left navigation pane
- 2. Enter search criteria to find the user record of the person of interest and click **Search User**. To begin a new search, click **Reset** to clear out the old data.
- 3. Select the user to update by clicking the radio button to the left of the user name.
- 4. Click **Deactivate** or **Reactivate**, as desired.
- 5. A message is displayed that says, "User Reactivated" or "User Deactivated."

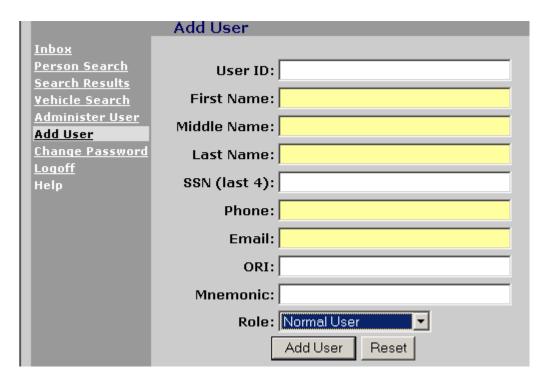


#### 24. Add User

This function is used to add new users into the SOP application, once they have been approved by their agency SOP administrator.

#### Add User:

- 1. Click **Add User** in the left navigation pane
- 2. Fill out the form and click **Add User**
- 3. View confirmation screen for correct data on new user.



## 25. Change Your Own Password

This allows any user to change his/her own password. Since passwords do not display while being typed in the system, the user must recall the current password in order to make the change.

## **Change Your Own Password:**

- 1. Click Change Password in the left navigation pane
- 2. Enter a new password and repeat it for confirmation
- 3. Click Change Password
- 4. Complete the fields and click Change Password
- 5. No confirmation of password change is displayed.

Change Password for User: SOP-BLEDUC				
New Password:				
Confirm New Password:				
Change Password Reset				

## 26. Logoff

This function allows the SOP user to log off of the SOP application at any point during the use of the system, and from any screen.

#### Logoff:

- 1. Click **Logoff** in the left navigation pane or the title bar
- 2. User is logged off, a logoff message displays, and a link is available to log back on.

